

Service Alert!

Zotac Motherboard Buyback

As we've rolled out the latest update to the Pennsylvania Skill software, it has become apparent that PA Skill cabinets with old Zotac motherboards are not up to the task of running all of our exciting new games. To remedy this situation, we are announcing a buyback program for these old motherboards.

Normally, we sell new motherboards for \$1200. As part of this buyback program, you can purchase replacements for your Zotac boards for **\$900** after credit.

You will be billed the full price for the replacement board and you will receive a new motherboard, mounting plate, and power supply. Upon receipt by Miele Manufacturing of your old Zotac board, you will receive a credit for any remaining fill left on the board <u>and</u> \$300 for returning your old Zotac.

Until you receive your replacement board, you should take the following steps:

- Do not update any machine with a Zotac motherboard to version 402.54.
- If you've already updated a Zotac motherboard to 402.54 and are experiencing any issues, then reinstall a previous version of the software.

To order a new board through the Zotac buyback program, call the Miele Manufacturing Tech Support line: 570-244-3123 Ext. 2



Pictured: An old Zotac motherboard (Notice the name printed on the fan for easy identification.)